

BEST of SUCCESS

PREPARING YOUR COMPANY FOR THE NEXT MAJOR CRISIS

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Managing Partner

Strategic Response Partners





Strategic Response Partners Definition

“SRP is the most trusted network of certified business continuity planners, highly trained disaster response teams, forensic engineers, and restoration experts. SRP works directly with government and private entities to professionally address disasters globally.

SRP provides immediate 24/7/365 response to resolve every issue resulting from fire, water, wind, tornado, hail, hurricane, earthquake, biohazard and civil unrest.

SRP is the disaster management team for governmental, commercial, industrial, multifamily and private clients.

Within minutes of your call, SRP assesses the crisis and takes immediate action to mitigate life safety, liability exposure and minimize further property damage to ensure a complete and thorough recovery.”



Strategic Response Partners

- Disaster Management Services Since 1989
- Certified Business Continuity Experts
- Paramedics, Technical Rescue, Private Security
- Senior Level Disaster Response Coordinators
- Forensic Building Engineers and Trial Court Experts
- 2,700+ SRP Approved Vendor Partners Globally
- Over 14,000 Commercial & Multifamily Projects



24 Hour Dispatch (888) 582-5848

www.srp24.com response@srp24.com



Definition of “emergency” or “disaster”:

Event affecting the overall target population or the community at large that precipitates the declaration of a state of emergency at a local, state, regional, or national level by an authorized public official.

“WHEN RESPONSE TIME MATTERS”



Forecasting Risk

- Pandemic (Government Policies, Regulations, WHO Treaty)
- Cyber Attack (Sleeper cell, malware, critical infrastructure)
- Skilled Labor Shortages (50% career change + burnout)
- Business Supply Chains (Third Party & Global Supply)
- Operational Cost (Insurance, ESG, IRS, Compliance, Remote)
- Crime (NICB estimate losses to between \$300m and \$1b)
- Fraud (56% of US businesses have fallen victim to fraud)
- Inflation (63% raising prices over the next three months)
- Financial (Geopolitical, recession, war, global markets)
- Innovation (The risk is the failure to innovate)



Circle of Concern – Family First Planning

- Spiritual – Mental – Physical - IF IT IS TO BE...
- You cannot respond, unless your house is in order.
- Where you're operating from WILL show up.
- Personal Preparedness Plans for all Family Members.
- Evacuation and satellite communications processes.
- Run drills with your family, prevents breakdown.
- Handle ALL the mechanics before we DEPLOY...

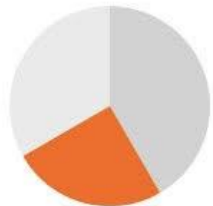
www.SRP24.com/PREPARE

Top Issues Affecting Outcomes



40%

of businesses do not reopen following a disaster (FEMA)



ANOTHER

25%

fail within one year (FEMA)



OVER

90%

of companies fail within two years of being struck by a disaster (U.S. Small Business Administration)

7 Minutes

Average Response Time

75%

Businesses Are Underinsured

62%

Businesses Don't Have an Emergency Plan

40%

Businesses That Fail Post-Disaster

1 in 3

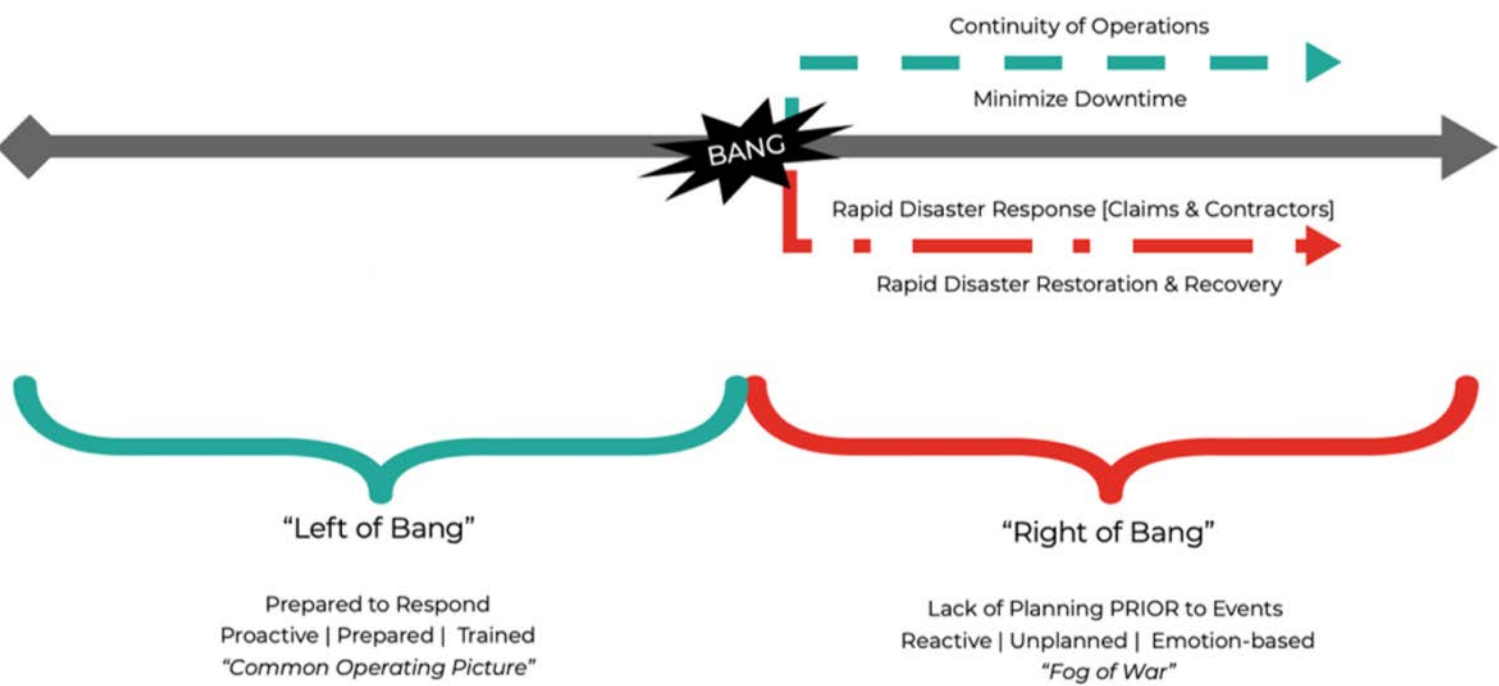
Businesses that were unprepared for disaster, despite having a plan

1 in 5

Spend 0% Time on Crisis Management Plan

Unplanned downtime costs between \$926 to \$17,244 per minute

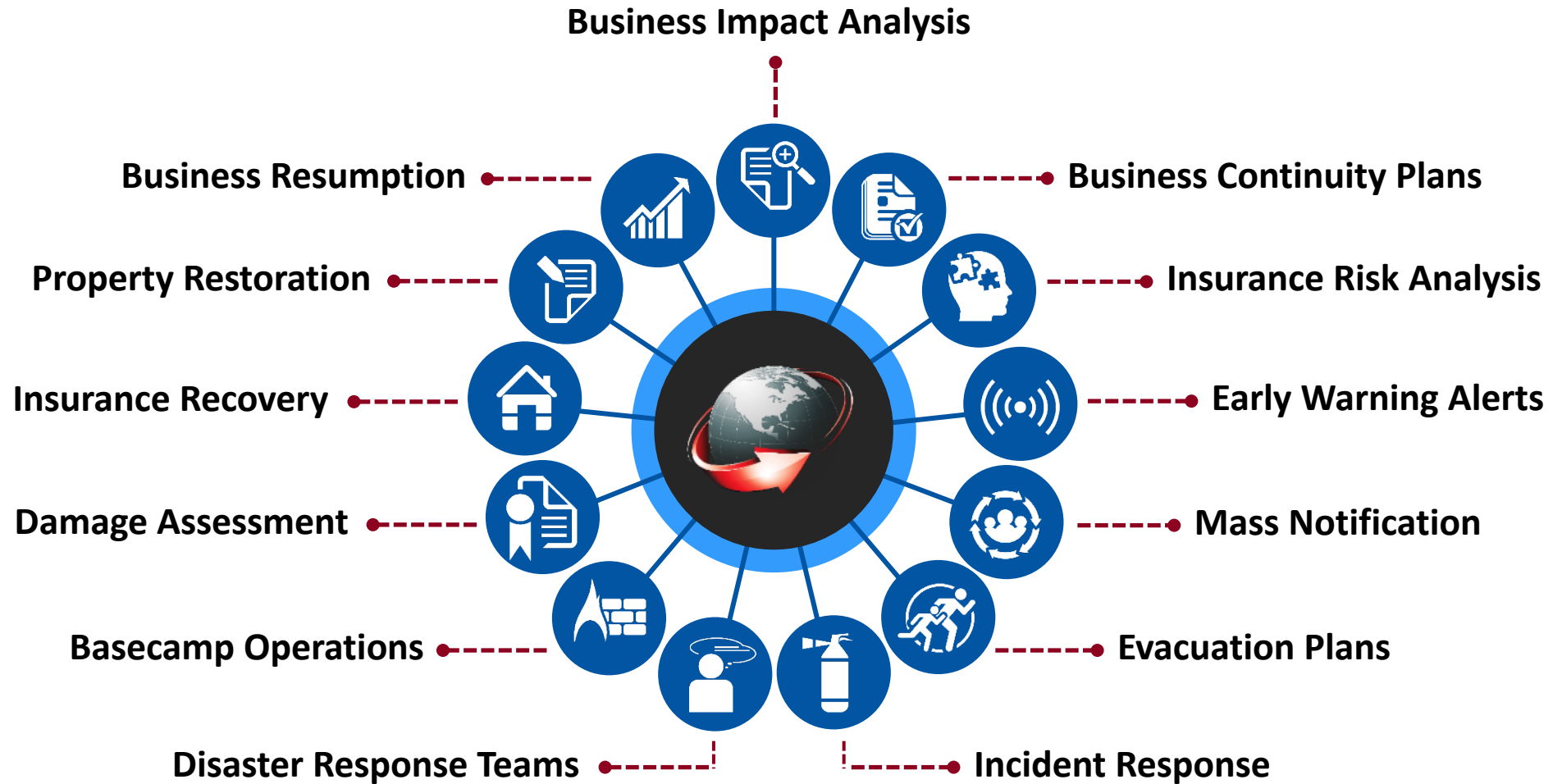
“Lack of Data and Planning is a Problem”



"Bang" is the beginning of the event "Left of Bang" are the points that occur pre-incident (Pre-Loss), while "Right of Bang" are the events that occur post-incident (Post-Loss).

Delving deeper, Left of Bang is not simply a series of points on a timeline. It is also a state of mind, a culture, an environment that sets the conditions for detection, prevention, and intervention in addition to response based on planning, training, and situational awareness.

Both the restoration industry and the consumer stand to benefit significantly from getting ahead of any loss scenario, by adopting the Left of Bang approach.



Strategic Response Partners Disaster Management Team



**SRP Rapid Response
Emergency Service Agreements**

SAT Communication Systems

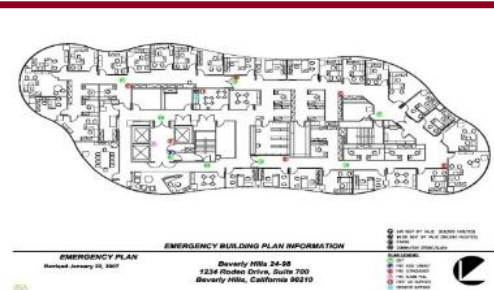
Mobilization - Housing - Food

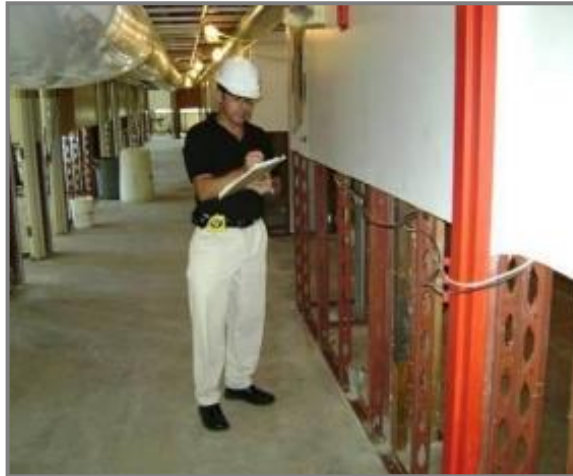
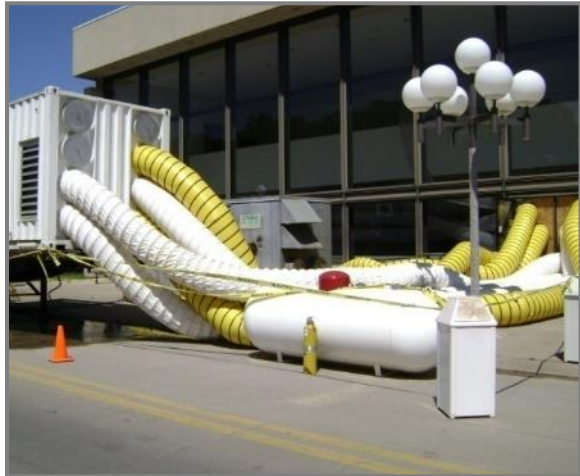
Security, Access, Command Post

Power, Fuel, and Material Staging

Vendor Management - Site - Safety

“Since 1989 we have responded with the right amount of manpower, equipment and resources.”





Mitigation - Documentation - Mitigation

- Forensic Site Documentation
- Lidar, Drone Survey, IGuide Mapping
- Clerk of Records Management
- Immediate Moisture Mapping
- Humidity and Climate Control - Clearance
- T&M vs Xactimate Emergency Service Billing
- Third Party Expert Verification and Validation
- Property Damage Scope and Cost of Repair Report
- Construction Management & Consulting Services

Disasters present a unique challenge for property owners, risk managers, contractors, public adjusters and attorneys



(INSURANCE GIANT)

- Insurance Preferred Contractors (Insurance Team)
- Forensic cause and origin experts (Insurance Team)
- Forensic structural/roofing engineers (Insurance Team)
- Certified Industrial Hygienists (CIH) IAQ (Insurance Team)
- Forensic Business Interruption Experts (Insurance Team)
- Personal and business contents evaluators (Insurance Team)
- Insurance Defense Law Firms (Insurance Team)
- Certified Appraisers and Umpires (Insurance Team)
- Adjusters trained on policy coverages (Insurance Team)

(PROPERTY OWNER)

- Insurance Agent (Cannot Represent the Insured with the Claim)
- Contractor (Cannot Represent the Insured with the Claim)
- Policyholder Representation – Insurance Coverage Experts
- Your Disaster Management Team
- Forensic Weather Meteorologists
- Forensic structural and roofing engineers
- Window wind impact failure analysis experts
- Forensic cause and origin experts
- Certified Industrial Hygienists (CIH) IAQ
- Forensic Business Interruption Experts
- Personal and business contents evaluators
- Certified Appraisers and Umpires

INSURANCE CLAIM FORM

Failure to complete this form in its entirety may result in a delay in processing this claim.

FILING CLAIM FOR (check all that apply):
 Accidental Injury Only
 Injury With Disability

Accident Policy Number 11-11-11-11-11	Short-Term Disability Policy Number 22-22-22-22-2	Hospital Indemnity Policy Number 33-33-33-33	Hospital Intensive Care Policy Number 44-44-44-44-44	<input type="checkbox"/> Deceased - Date Deceased	Life Policy Number 55-55-55-55	Specified Health Event Policy Number 66-66-66-66
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REJECTED

INSTRUCTIONS:

- Complete Section A: Policyholder/Patient Information.
- Have your doctor complete Section B: Physician's Statement. If you are filing for disability, have your doctor also complete and sign Section C: Employer's Disability Statement.
- Physician's Disability Statement.
- If you are filing for disability, have your employer complete and sign Section D: Employer's Disability Statement.
- Be sure to sign your claim form at the bottom of Page 1.

ADDITIONAL NOTES:

- Submit all bills related to this claim such as ambulance, follow-up visits, physical therapy, etc. All bills should be itemized and should include diagnosis, services rendered and actual charges for the service.
- If you were treated in the emergency room, send us a copy of the emergency room report.
- We require a copy of the police accident report for all motor vehicle accident claims and other incidents.
- Send a copy of your hospital bill that lists the number of days confined.
- If confined to an intensive care unit, please send a copy of your hospital bill that shows charges and the number of days you spent in a certified copy of the death certificate if the patient is deceased.
- Your intensive care claim cannot be processed without a certified copy of the death certificate if the patient is deceased.
- Your policy number(s) on all documents.

PATIENT INFORMATION
POLICYHOLDER'S INFORMATION

Private Client Asset Monitoring – Critical Response Team Deployment



SRP Contractor Referral Program – www.SRP24.com/VENDOR



Don't simply take our word for it

Just ask our partial list of satisfied clients below, who we have assisted in disaster training, response and recovery

OUR CLIENTS





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